***COMPLAINT FORM***

**Media Leaders s.r.o.**

**Dlha 2039/4**

**974 05 Banska Bystrica  
 Slovakia**

E-mail: [info@cool-mania.eu](mailto:info@cool-mania.eu)

Phone: +421 907 211 712

**Name and surname:**

**Street/house number:**

**City/District/Country:**

**ZIP code E-mail:**

**Tel.1: Tel.2:**

***Buyer***

***Seller***

I hereby exercise the right of responsibility for the defects of the goods purchased in your online store [www.cool-mania.com](http://www.cool-mania.eu).

***Dated on***

***Order number:***

***Name/Description of the claimed goods***

***Enclosures***

***Detailed description of the claimed defect***

Warranty

Copy of the invoice

Claimed goods

Photo documentation

Other (e.g: attached accessories)  
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I prefer to solve the complaint in the following way:

Repair of goods

In the case of a remediable defect:

Exchange of goods

In the case of an irremediable defect, what is an obstacle in the proper use of the goods:

Discount from the price of goods

In the case of other irremediable defects:

Another preferred solution:

Date/on

In/At

signature