***COMPLAINT FORM***

 **Media Leaders s.r.o.**

 **Dlha 2039/4**

 **974 05 Banska Bystrica
 Slovakia**

 E-mail: info@cool-mania.eu

 Phone: +421 907 211 712

 **Name and surname:**

 **Street/house number:**

 **City/District/Country:**

 **ZIP code E-mail:**

 **Tel.1: Tel.2:**

***Buyer***

***Seller***

I hereby exercise the right of responsibility for the defects of the goods purchased in your online store [www.cool-mania.com](http://www.cool-mania.eu).

***Dated on***

***Order number:***

***Name/Description of the claimed goods***

***Enclosures***

***Detailed description of the claimed defect***

 [ ]  Warranty

 [ ]  Copy of the invoice

 [ ]  Claimed goods

 [ ]  Photo documentation

 [ ]  Other (e.g: attached accessories)
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I prefer to solve the complaint in the following way:

[ ]  Repair of goods

In the case of a remediable defect:

[ ]  Exchange of goods

In the case of an irremediable defect, what is an obstacle in the proper use of the goods:

[ ]  Discount from the price of goods

In the case of other irremediable defects:

Another preferred solution:

Date/on

In/At

 signature